



**GREATER TORONTO**  
**ENVIRONMENT, HEALTH, AND SAFETY PERFORMANCE**  
**2004 FACT SHEET**

**Facility Facts**

Xerox's Toronto-area manufacturing facilities employ approximately 240 employees and are responsible for manufacturing toner and photoreceptors and conducting research. The 2004 resource utilization results reflect major increases in production of conventional toner and of emulsion aggregation toner.

**External Certifications:**

The Oakville Color Toner Plant and the Supplies Delivery Centre are registered to the ISO 9001 Quality Management System and the ISO 14001 Environmental Management System.

**Resource Utilization and Conservation**

*Energy:*

Xerox Corporation's Toronto-area facilities increased their energy consumption by 7 percent between 2003 and 2004. Electricity consumption increased by 9 percent to 877,373 therms, while natural gas consumption increased by 4 percent to 655,803 therms.

As a corporation, Xerox is a member of the U.S. Environmental Protection Agency's Climate Leaders Program and the Business Roundtable's Climate RESOLVE program. Both programs are voluntary initiatives to help companies develop long-term climate change strategies. Xerox is on track to reach its goal of an absolute 10 percent company-wide reduction from 2002 through 2012 in greenhouse gas emissions resulting from energy consumption. In Toronto, Xerox generated 9,072 tons of greenhouse gas emissions, an increase of 7 percent between 2003 and 2004 due to increased production.

*Air Emissions:*

The Toronto facilities released nearly 1 ton of particulate emissions and nearly 1 ton of volatile organic compounds into the air in 2004. This was a 39 percent decrease in total emissions over 2003.

*Water Consumption:*

Xerox's Toronto facilities consumed 43,783,466 gallons of water in 2004.

*Hazardous Waste:*

The amount of hazardous waste generated in Toronto in 2004 was 1,603 tons, a 45 percent increase over 2003 levels. This increase is due to an increase in production. Over 93 percent of the hazardous waste generated in 2004 was beneficially managed through recycling, treatment, or fuel blending.

*Non-Hazardous Waste:* Total solid waste generated in Toronto increased by 16 percent to 1,078 tons in 2004. Waste landfilled or incinerated off-site increased by 61 percent in 2004. In 2004, 74 percent of non-hazardous solid waste was recycled or reused.

### **Safety Initiatives**

Xerox Research Centre of Canada in Mississauga has maintained a zero injury accident rate for the third consecutive year.

### **Environment, Health & Safety Community Involvement**

Earth Day is celebrated through local events that promote environmental awareness with employees and the communities where Xerox people live and work. For example, the Xerox Research Centre of Canada participated in the Mississauga 2005 Earth Day 20-Minute Makeover, a community effort to tackle litter.