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FACT SHEET – Patrick J. Waara **2007 Social Service Leave Participant**

Employment:

Joined Xerox Corporation in September 1985.

He is currently Software Design for Lean Six Sigma Manager for the Xerox Engineering and Enterprise Center in Rochester, N.Y.

In this position, he manages the software Design for Lean Six Sigma (DfLSS) program, which ensures Xerox software designers are trained and use the Lean and Six Sigma practices to improve software development within Xerox.

Social Service Leave project:

12 months (Jan. 1 – Dec. 31) with St. Joseph's Neighborhood Center, Rochester, N.Y.

St. Joseph's Neighborhood Center provides primary health care, mental health services, adult education and social service advocacy for those in the Greater Rochester area who are uninsured and underinsured. The services are provided by 160 professional and lay volunteers and a small paid staff of nine which includes physicians, nurses, counselors, office staff, student interns, and board and committee members. The center has approximately 3,000 patients and clients and records over 18,000 visits annually.

During his 12-month leave, Waara will implement electronic systems to track patient care records, schedule appointments and book volunteer scheduling. The system he'll design and implement will also track patient medications and donor contributions. He'll also be enhancing the center's network computer systems, creating a Web site, and training personnel to use the computerized system.

Quotes:

Patrick Waara

"I am very excited to begin implementing the center's electronic scheduling system and client database. I know it will have a great impact on the quality of patient care the center provides and will help the center run more effectively. Bringing these and their other mainly paper-based systems to an electronic environment will allow them to effectively mine the wealth of data they collect."

“I was introduced to their work through a friend who is a doctor and volunteer at the center. Since then, my wife and I have been supporting the center for the past 5 years. We realize how blessed we are, and we want to be able to give back to the community. Things as simple as having a phone, toiletries, and basic health care are easy to take for granted, but there are many in our community who would not have access to these without the St. Joseph Center. They truly are an organization that cares about the community they are in. It’s a great place that I hope to help make even better.”

Sister Christine Wagner, St. Joseph’s Neighborhood Center executive director

“Patrick Waara, an accomplished data and computer expert, has come into the life of St. Joseph’s Neighborhood Center at an absolutely critical time. The center is on the precipice of growth and change, and Pat is a key player in guaranteeing the quality and depth of our work. Not only will he bring us into the 21st century technologically in tracking and analyzing patient and client data, but his work will aid our research efforts aimed at providing better health care overall. This is a true grassroots, community collaboration between St. Joseph’s and Xerox, and Pat embodies that true community spirit.”

Previous volunteer work:

Patrick Waara and his wife, Christine, have supported St. Joseph’s Neighborhood Center for 5 years. They have contributed to and attended the annual wine tasting and auction that raises significant funds for the center. Christine, who is an artist, has donated her art for the fundraising auctions.

Both Patrick and Christine have been active in their community, volunteering in the schools, their church, and the regional arts events.

Biographical Data:

Born and raised in Ishpeming, Mich., Waara has a bachelor of science and master of science degree in computer science from Michigan Technological University. He lives in Fairport, N.Y., with his wife, Christine, and their two sons, Benjamin and Nathan.

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NOTE TO EDITORS: For more information about the Social Service Leave program, a fact sheet on each Rochester participant, and for photos, visit www.xerox.com/news.